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HEIGHTS OF MALFUNCTION IN D TOWER LIFT AND HUMAN INSENSITIVITY

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To

The President, Secretary
Hyde Park AoA
Sector-78, Noida

SUB: FATHER STUCK IN LIFT FOR 14 MINUTES FIRST AND 10 MINUTES LATER

Gentlemen,

It is with grave displeasure I want to highlight a life taking incident which happened in the D tower lift (Right side to Entry) from 6:20 PM to 7:00 PM.

My father (70 years old) who is a Parkinson (and has a history of Asthma) was stuck in the lift of 14 minutes between approximately 6:25 to 7 PM. He was on a wheelchair accompanied by an attendant and 2 other senior citizens. After he was rescued first, the lift man told that the lift is working fine and took them again. Again it got stuck for 10 minutes

We called the maintenance (2225) and also Pramod Pandey whose name is mentioned first inside the lift who said he is on leave. I also called Mr. Dinesh Negi (President) twice who did not pick up my phone and texted he has a tooth surgery, I texted him but he did not reply for the same.

I also called Mr. Ajay Pandey, the Secretary who asked me all the details at this moment instead of solving for it. He was also insensitive enough to tell me "Lift pehle bhi kharab hoti thi" at the same moment instead of helping out. Such Insensitivity to human suffering.

While it is disgraceful that the first incident happened, the height of the matter is that the lift man took them again, only to get stuck again.

The same lift was down for 1.5 hours on 9th July and then the President told "Electronic Cheezein hai kharab hoti rehti hai". On 27th May, on the same floor, a mother and her daughter were stuck for 20 mins.

I am attaching the screenshot of the Message with the President, my call records with him and the prescriptions of my father and my mother who is a High BP Patient and got stressed outside and her BP shot above normal limits

To me and my family, there is no one more important than my parents, I demand full action against the stakeholders involved. I will take the desired action at my level as well, whatever I decide to do.

I think Residents of Hyde Park are left with no other option but to pray for their survival.

[Quoted text hidden]

IMG_1607.HEIC, IMG_1606.PNG, IMG_1608.HEIC, IMG_1609.PNG